

CHECKING ON A CHILD CARE PROVIDER'S REGULATORY COMPLIANCE HISTORY

It's important for parents to check on a provider's history to insure compliance with New York State Day Care Regulations. Parents should use this information to discuss any concerns they may have about any complaints or violations the provider may have had.

Information regarding a registered or licenses child care program can be found by visiting the [New York State Office of Children and Family Services \(NYS OCFS\) Facility Search](#) website and entering a program or providers name or the zip code and type of care. When you find the program or provider look to the right of the name and 'click here profile'. By clicking on a provider's link you will be able to view any regulatory compliance issues for up to six years. You can receive more information regarding New York State Child care regulations by visiting the NYS OCFS [website](#).

If you wish to register a compliant or check on the compliance history of any license child care center or licensed group family child care home, you may contact the New York State Office of Children and Family services at 1-800-732-5207 between hours of 9:00 am - 5:00 pm Monday through Friday.

If you have a concern about a child day care provider or program and you would like to register a complaint we encourage you to call:

Child Care Support Services (607) 432-0061

or

New York State Office of Children and Family Services (800) 732-5207



CHILD CARE SUPPORT SERVICES

A program of Catholic Charities of Delaware and Otsego Counties

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